



# Family Care When and Where You Need it Most

## Bright Horizons Back-Up Care

The next time the sitter or caregiver cancels, you won't have to stress. Rely on *Bright Horizons Back-Up Care*™ whenever regular care falls through. We'll arrange high-quality care with an in-home care provider or in one of our centers with enhanced COVID-19 protocols\* designed to give you peace of mind. And if **Bright Horizons**® is unable to find care for you or you choose to find your own care through your own personal network (neighbor, friend, or babysitter), you may use one of your annual back-up care days and receive a reimbursement of \$100 per day to use toward the cost of care.

### Get Started

Visit <https://clients.brighthouse.com/swri>

Employer Username: SWRI | Password: Benefits4You

Download the App: Search "back-up care" in the [App Store](#) or [Google Play](#)

Questions? Call 877-BH-CARES (242-2737)

\*For up-to-date information on back-up care related to COVID-19, visit [www.brighthouse.com/covid19](http://www.brighthouse.com/covid19).

